

Internal Regulations 2024

General terms and conditions

1. Admission and residence conditions

To be allowed to enter, settle or stay on a campsite, you must have been authorised to do so by the manager or his representative. It is the manager's duty to ensure that the campsite is kept in good order and that these internal regulations are complied with.

Staying on the campsite implies acceptance of the provisions of these rules and a commitment to comply with them. No-one may take up residence on the campsite.

2. Police formalities

Minors not accompanied by their parents will not be admitted to the campsite.

In application of article R.611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Residence of Foreigners and the Right of Asylum), the campsite manager is obliged to have foreign customers complete and sign an individual police form on arrival. This must include the following information Surname and first names; date and place of birth, nationality, usual place of residence. Children under the age of 15 may appear on the card of one of their parents.

3. Installation

The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative. Without exception, all installations whatsoever must be mobile and removable, or mounted on wheels with pneumatic tyres, so that they can be moved at any time without difficulty. Only one mobile home is permitted per pitch.

Double-axle caravans are not permitted on the site. Persons leaving their pitch empty on the site must notify their arrival and departure, failing which they will be deemed to have been permanently present.

For safety reasons, it is strongly recommended that terrace canopies and other canvas awnings are removed before the Campings Mirabel close on 15 November each year at the latest. When you leave, you must leave your pitch in a perfectly clean condition.

4. Reception and services

Open from 10.00 to 12.00 and from 14.00 to 18.00 (depending on the season)

At the reception desk you will find all the information you need about the campsite's services, refreshment facilities, sports facilities, tourist attractions in the surrounding area and other useful addresses. A complaints system is available to customers.

The times and dates of access to the various campsite facilities (toilets, games, aquatic area, laundry, etc.) are set by the management.

5. Display

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They will be given to any customer who requests them.

For classified campsites, the classification category and the number of tourism or leisure pitches are displayed. The prices of the various services are communicated to customers under the conditions laid down by order of the Minister for Consumer Affairs and can be consulted at reception.

6. Departure arrangements

For camping and caravanning holidays, payments must be made every 8 days in the case of long stays, and the balance must be paid by everyone the day before departure. For rental accommodation, the stay is payable in advance. The amount of the charges is set according to the posted tariff. Departure must be before 12 noon for campsites and 10 a.m. for rentals. After this time, you will be charged for another day. The posted rate will be applied for stays of more than 2 hours where the ground is occupied by any equipment or vehicle.

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7. Noise and Silence

Guests are asked to avoid any noise or discussion that might disturb their neighbours. Sound equipment should be adjusted accordingly. Doors and trunks must be closed as discreetly as possible. There must be complete silence between 10pm and 8am.

8. Pets (dogs, cats)

Dogs and other animals must never be allowed to run at large. They must be kept on a lead and may not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them. You must present your dog's health record at the start of your stay (vaccinations up to date + tattoo). First and second category dogs are not allowed on the campsite.

9. Visitors

After being authorised by the manager or his representative, visitors may be admitted to the campsite under the responsibility of the campers receiving them. The customer may receive one or more visitors at reception. Campsite services and facilities are accessible to visitors. However, use of these facilities may be subject to a charge, which must be displayed at the entrance to the campsite and at the reception desk. Visitors' cars are not allowed on the campsite.

10. Vehicle traffic and parking

Inside the campsite, vehicles must drive at a speed limit of 10km/h and with extreme vigilance. Traffic is permitted from 6.00 am to 10.45 pm. Only vehicles belonging to campers staying at the campsite may circulate within the campsite. Only one car per pitch is permitted. Parking must not impede traffic or prevent new arrivals from settling in. 2-wheelers (including bicycles and scooters) must obey the signs (direction of traffic, speed, etc.). It is not permitted to recharge electric vehicles on the campsite.

11. Maintenance and appearance of facilities

Everyone is required to refrain from any action that could damage the cleanliness, hygiene and appearance of the campsite and its facilities, particularly sanitary facilities.

Any mobile home in a poor state of maintenance will be excluded from the campsite.

It is forbidden to dispose of waste water on the ground or in the gutters. Customers must empty waste water into the facilities provided for this purpose. Household waste, rubbish of any kind and paper must be wrapped in a plastic bag before being placed in the rubbish bins. Sanitary facilities must be kept in a constant state of cleanliness by users. Washing is strictly forbidden outside the bins provided for this purpose. Laundry may not be hung from trees.

Planting and floral decorations must be respected. It is forbidden to hammer nails into trees, cut branches or plant trees.

It is forbidden to demarcate the site of an installation by personal means, or to dig up the ground. Any damage to vegetation, fences, grounds or campsite facilities will be charged to the person responsible. The pitch used during the stay must be maintained in the same condition as the camper found it on arrival.

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12. Security

Emergency and health telephone numbers are displayed at the reception desk.

-Fire

Open fires (wood, coal, etc.) are strictly prohibited. Stoves must be kept in good working order and not used in dangerous conditions. In the event of fire, notify the management immediately. Fire extinguishers may be used if necessary. A first-aid kit is available at the reception desk.

-Theft

The management is responsible for items left at the office and has a general obligation to monitor the campsite. Campers remain responsible for their own facilities and must report the presence of any suspicious persons to the manager. Customers are asked to take the usual precautions to safeguard their equipment.

13. Games

No violent or disruptive games may be played in the vicinity of the facilities. The meeting room may not be used for boisterous games. Children must always be supervised by their parents.

14. Dead garage

Unoccupied equipment may only be left on the pitch with the agreement of the management and only on the pitch indicated. A charge may be made for this service.

15. Infringement of the internal regulations

In the event of a resident disrupting the stay of other users or failing to comply with the provisions of these house rules, the manager or his representative may, orally or in writing, if he deems it necessary, give the resident formal notice to cease the disturbance. In the event of a serious or repeated breach of the internal rules, and after the manager has served formal notice to comply, the contract may be terminated.

In the event of a criminal offence, the manager may call in the police.

16. Image rights

The campsite reserves the right to use any photographic material in which you may appear for subsequent publications.

Signature of resident (preceded by the words "Read and approved")